

Ready Access Portal Catalog Page

MS-RAP-0, MS-RAP-6

Code No. LIT-1900538

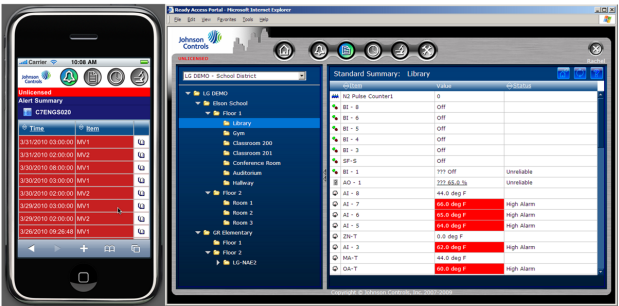
Software Release 8.1

Issued February 2017

The Ready Access Portal software provides a natural, complementary extension of the *Metasys*® Site Management Portal UI. The Ready Access Portal UI provides an intuitive, task-based interface that can be tailored to meet the needs of building tenants and other specialized users. Available on a computer or mobile platform, the Ready Access Portal UI requires only a web browser.

Refer to the *Ready Access Portal Software Installation Instructions (LIT-12011523)* and the *Ready Access Portal Help (LIT-12011342)* for details.

Figure 1: Ready Access Portal UI in a Mobile Device (Left) and Computer Window (Right)



Features and Benefits

- Mobile Control of Building Operations
- Intuitive User Interface to Key *Metasys* System Functions and Tasks
- Access to Alarm, Summary, Schedule, and Trend Data
- Monitor and Control through the User of Textual and Animated Graphical Displays
- Flexible User Interface Focus Based on Access Privileges, Dashboard Assignment, and User Views
- Support for Up to 100 Concurrent Users (if Ready Access Portal is installed on a stand-alone computer without an Extended Application and Data Server [ADX])
- Secure Sockets Layer (SSL) Support

Ready Access Portal Selection Chart

Table 1: Selection Chart

Code Number ¹	Description
MS-RAP-0	Ready Access Portal software (new installations); System Configuration Tool (SCT) and <i>Metasys</i> Export Utility included
MS-RAP-6	Ready Access Portal software (upgrade); SCT, <i>Metasys</i> Export Utility, and all network engine images included (excluding Nx8500)

¹ Ready Access Portal software also ships with Application and Data Server (ADS)/ADX software. Refer to the *Application and Data Server (ADS) and Extended Application and Data Server (ADX) Product Bulletin (LIT-1201525)* for ADS/ADX code numbers.

Note: *Metasys* Release 8.1 is the last release of the Ready Access Portal UI. Ready Access Portal functionality is available in the *Metasys* UI.

Ready Access Portal Technical Specifications

Table 2: Ready Access Portal Software

Product Code ³	MS-RAP-0 (new software) MS-RAP-6 (upgrade software) Note: <i>Metasys</i> Release 8.1 is the last release of the Ready Access Portal UI. Ready Access Portal functionality is available in the <i>Metasys</i> UI.
Metasys System Site Director Requirements	The <i>Metasys</i> Site Director: • must be at the same release version as the Ready Access Portal software • can be any <i>Metasys</i> system device with Site Director status: ADS/ADX/ODS, Network Automation Engine (NAE)/Network Integration Engine (NIE) 85, NAE55/NIE55, NIE59, NAE45, NAE35, or Network Control Engine (NCE) 25
Supported Operating Systems and Database Software for the Computer Running Ready Access Portal Software ¹	• Windows® 8.1 Pro and Windows 8.1 Enterprise Editions with Update 1 (64-bit) Microsoft SQL Server® 2014 Express software with Cumulative Update 3 or SQL Server 2014 Express with SP1 (64-bit)² SQL Server 2012 Express software with SP3 (64-bit) SQL Server 2008 R2 Express software with SP3 (64-bit) • Windows 7 Professional, Enterprise, and Ultimate Editions with SP1 (32-bit) SQL Server 2014 Express software with Cumulative Update 3 or SQL Server 2014 Express with SP1 (32-bit)² SQL Server 2008 R2 Express software with SP3 (32-bit) • Windows Server® 2012 R2 with Update 1 (64-bit) SQL Server 2014 Standard software with Cumulative Update 3 or SQL Server 2014 Standard with SP1 (64-bit)² SQL Server 2012 Standard software with SP3 (64-bit) • Windows Server 2012 (64-bit) SQL Server 2014 Standard software with Cumulative Update 3 or SQL Server 2014 Standard with SP1 (64-bit)² SQL Server 2012 Standard software with SP3 (64-bit) • Windows Server 2008 R2 with SP1 (64-bit) SQL Server 2014 Standard software with Cumulative Update 3 or SQL Server 2014 Standard with SP1 (64-bit)² SQL Server 2012 Standard software with SP3 (64-bit) Consider the following when choosing a computer for the Ready Access Portal software: • The number of users who can browse to the Ready Access Portal UI at the same time depends on the computer platform and the type of Site Director that you have. • As a general rule, the computer running Ready Access Portal software should have the same or better processor speed and memory as the Site Director. • Ready Access Portal software can be installed on a stand-alone computer or a computer running ADS/ADX (Site Director only), SCT, or other <i>Metasys</i> system software. Ready Access Portal software is not supported on an Nx85. Note: At <i>Metasys</i> Release 8.1, the Ready Access Portal UI is not supported on the Open Data Server (ODS).

¹ Ready Access Portal does not support installation on Windows 10 Enterprise or Pro Edition (64-bit) computers.

² To use SQL Server 2014 with *Metasys* products, you must install Microsoft cumulative update package 3 (KB2984923) for SQL Server 2014. To download the update package, visit <http://support.microsoft.com/kb/2984923/>.

³ Ready Access Portal software does not support *Metasys* for Validated Environments (MVE), extended architecture, electronic signature, or electronic signature annotation requirements. If you install Ready Access Portal software on an MVE site, use the appropriate operating procedures and user/role permissions to ensure that Ready Access Portal users have view-only access to the system.

Table 3: Ready Access Portal Client Support for Web Browsers for Computers and Mobile Devices

Web Browser Requirements for Ready Access Portal Client Computers and Mobile Devices	Computer: Windows® Internet Explorer® 11 in Compatibility view Note: In Internet Explorer 11, select the Use Microsoft compatibility lists option found under Tools > Compatibility View Settings to ensure that websites appear and function correctly. OR Apple Safari® version 6.0.5 and 7.0 Note: Apple operating systems are supported for <i>Metasys</i> client computers only. Other browsers, such as Google® Chrome™ and Mozilla® Firefox®, may also be used but are not fully supported. Additionally, Microsoft Silverlight® version 5.0 or later must be installed on each client computer if graphics are used on the site. Mobile Device: • The mobile device must be running Internet Explorer Mobile for Windows Mobile version 5 or version 6, or (on Apple® iPhone® or iPod touch®) iOS 3.0 or later. Other web browsers may display the UI, but functionality is not guaranteed. • We recommend a screen size of at least 240 pixels wide by 320 pixels high. The minimal width of 240 pixels is optimal for horizontal scrolling.
--	---



Building Technologies & Solutions
507 E. Michigan Street, Milwaukee, WI 53202

*Metasys® and Johnson Controls® are registered trademarks of Johnson Controls.
All other marks herein are the marks of their respective owners.© 2017 Johnson Controls*